

# Better clinical documentation and accurate coding

Improving the VA's clinical documentation and promoting a complete and accurate patient record.

## Challenge

How can I improve the coding accuracy, efficiency, and overall quality of my VA health organization's clinical documentation?

## Solutions

Nuance Clintegrity VA CDI Pro Inpatient (IP) and Outpatient (OP) Solutions help the VA improve its inpatient clinical documentation and facilitates the gathering of pertinent clinical documentation. Nuance Clintegrity VA CDI Pro also enables CDI specialists to review documentation efficiently, and VA coding management to monitor and report on critical coding activities effectively. The result: measurable efficiency and communication gains, and improved documentation and coding accuracy.

## Ensure your CDI program's success.

Accurate patient clinical documentation shared amongst your team of healthcare providers, your CDI team, and coding professionals translates directly to the fiscal health of your VA medical center. The accuracy of this documentation can mean the difference between inaccurate reimbursement, VERA funding, or the misrepresentation of diagnoses and procedures, and receiving the payments and reimbursement to which your health system is entitled.

Nuance Clintegrity VA CDI Pro will help drive the success of your CDI program, leading to accurate documentation that provides a defensible and consistent reflection of the care provided by VA facilities. It also provides greater insight into how certain patient admissions are affecting your facility's VERA funding allocation. As an important supplement to this solution, Nuance also offers comprehensive CDI Professional Services to help you refine your CDI program and ensure you leverage Nuance Clintegrity VA CDI Pro as effectively as possible, including supplemental peer-to-peer CDI provider education, CDI audits and assessments, and data analysis.

## Streamlined query process.

Can your facility benefit from an easy-to-use solution for clinical documentation improvement queries? With Nuance Clintegrity VA CDI Pro, VA CDI professionals can send, track, and generate reports on CDI queries entered into the Nuance Clintegrity Physician Query Tracking (PQT) module.

Provider queries can be as simple as asking the provider to be more specific in a particular note within a patient's record. Queries can be intricate as well, for instance, seeking clinical documentation justification of clinical indicators

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## Key benefits

- Allows easy viewing of all encounter queries in one place, with a seamless integration with Nuance Clintegrity Physician Query Tracking and associated PQT reporting.
  - Increases efficiency and accuracy for providers documenting the patient's care prior to final coding.
  - Provides inpatient CDI specialists with easy access to VERA patient class and price group data from the ARC database, enabling them to monitor the potential impact of current admissions on VERA funding.
  - Promotes effective communication among healthcare providers, coding professionals, and the CDI team.
  - Reduces compliance audit risk by ensuring accurate, consistent, and complete documentation throughout a patient's chart.
  - Measures the success of your inpatient CDI program with detailed reports that track pre- and post-CDI case mixes and trend CDI activities.
  - Tracks outpatient CDI opportunities identified by the CDI program with reports that show reasons for change and documentation issues for a given time period or encounter sample.
  - Allows CDI specialists to choose specific encounters to import into Nuance Clintegrity VA CDI Pro.
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and diagnoses. Your staff can complete this seamless query process to clarify ambiguous, conflicting, or incomplete provider documentation while the patient is still in house, as well as retrospectively. Regardless of the query complexity, Nuance Clintegrity VA CDI Pro, with its integration with Nuance Clintegrity Encoder Product Suite and Nuance Clintegrity Physician Query Tracking, ensures accurate documentation, and ultimately, a more complete patient record.

In addition, the Veterans Equitable Resource Allocation (VERA) information from the Allocation Resource Center (ARC) database is integrated in Nuance Clintegrity VA CDI Pro Inpatient. Having easy access to VERA patient class and price group data leads to better monitoring of how some patient hospital stays can potentially impact VERA funding for your facility. VERA reports are available on inpatient data that are reflective of a successful CDI program.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit [nuance.com](http://nuance.com).

**Inpatient and Outpatient Solution features**

Support compliance with the VA Directors' Performance Plan for CDI program implementation

Nuance VA CDI Pro Inpatient	Nuance VA CDI Pro Outpatient
- Incorporates VERA data and content	- Encounters are imported by user-specified criteria
- Integrated with Nuance Clintegrity Coding	- Custom edits can be added
- Access to Nuance Physician Query Tracking (PQT)	- Access to Physician Query Tracking (PQT)
- Inpatient reporting	- Outpatient reporting
- Tracks CMI and VERA impact	- Tracks VERA, ACSC, and HCC impact



**About Nuance Communications, Inc.**

Nuance Communications (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that understand, analyze, and respond to people—amplifying human intelligence to increase productivity and security. With decades of domain and AI expertise, Nuance works with thousands of organizations globally across healthcare, financial services, telecommunications, government, and retail—to create stronger relationships and better experiences for their customers and workforce. For more information, please visit [www.nuance.com/healthcare](http://www.nuance.com/healthcare) or call 1-877-805-5902. Connect with us via the [What's next](#) blog, [LinkedIn](#), [Facebook](#), and [Twitter](#).

