

To make your job easier, we work harder on partnerships

Creating value for healthcare organizations through AI-powered solutions optimized for Epic.

Given all the platforms, devices, and unique demands of the people who use them, creating a seamless experience is not easy. That's why we partner with Epic to make it easier for clinicians to document care without taking their focus off what matters most—their patients.

Deeply embedded across the continuum of care

Deep integrations between Nuance and Epic solutions allow physicians to engage with conversational user interfaces to practice medicine and create effective clinical documentation—while maximizing the value healthcare organizations receive from their EHR.

- Full Dragon Medical One and PowerMic Mobile support
- Dragon Medical Virtual Assistant delivered through the Epic Voice Assistant for Haiku, Rover, and Hyperspace
- In-workflow documentation guidance through Dragon Medical Advisor, Epic NoteReader CDI, and Epic NoteReader
- PowerConnect Actionable Findings integrated into the Epic InBasket for critical test results
- PowerShare Image Sharing integrated into EpicCare and Epic MyChart

Joint innovation and strategic development

Technical strategy is the backbone of our partnership. That's why we engage in joint development and innovation projects—and here are just a few of the areas where we work alongside Epic to deliver a seamless user experience:

- Ambient Clinical Intelligence and virtual assistants
- Speech recognition, NLP/NLU, and voice-enabling Epic
- Advanced radiology reporting and image sharing
- Call center operations and CRM



4 out of 5 facilities that use Epic use Nuance

WHY EPIC CLIENTS CHOOSE NUANCE

- AI-powered solutions—including speech recognition, CAPD, CDI, and virtual assistants—for Epic
- Clinical approach and content backed by 25 years of expertise
- Mobile effectiveness
- Improved costs, better outcomes, and better overall experience

Delivering unmatched outcomes for more than 300 Epic clients and counting—here are just a few examples:

- **Ardent Health Services** reported a shift in Severity of Illness (SOI) and Risk of Mortality (ROM) from the extreme level 3 to 4 by 41% and 49%, respectively.
- Among **Rush University Medical Center** physicians participating in Nuance-lead Epic optimization, 97% agree that their EHR efficiency improved, and the average ambulatory documentation time per appointment decreased by 45%.
- **Hattiesburg Clinic** reduced use of transcription by 92%, saving \$1.5M.
- **Allina Health** saw a 167% increase in documentation captured as providers shifted away from point-and-type and legacy solutions.

LEARN MORE

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit nuance.com/healthcare.

“The strategic development partnership between Epic and Nuance is extremely important to us because full integration—working seamlessly within the infrastructure of the native EHR—is the only way to get improved cost, better outcomes, and better experience, all in one package.”

Dr. John Lee, CMIO
Edward-Elmhurst Health



About Nuance Communications, Inc.

[Nuance Communications](https://nuance.com) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.